

MacuHealth®

70 E. Long Lake Road – Bloomfield Hills, MI 48304 www.macuhealth.com

A Letter from the owner:

WALMART.COM IS SELLING COUNTERFEIT PRODUCTS ENDANGERING THE PUBLIC KNOWINGLY


1. We do not sell on any Walmart Marketplace (Walmart.com or stores).
2. Products listed on Walmart.com are **counterfeit products** from unsavory actors violating:
 - a. MacuHealth's trademarks.
 - b. The public's trust.
 - c. The public's health and safety.
3. We are constantly:
 - a. Buying the **counterfeit products** to establish they are indeed counterfeit.
 - b. Proving them as counterfeits.
 - c. Going through the process to prove to Walmart they have counterfeit products.
This takes 3 to 5 days per listing and for full disclosure the counterfeiter can set back up in 1 hour as a new store and we can do nothing about it.
4. **WE HAVE NOTIFIED WALMART.COM THEY ARE CONTINUING TO SELL COUNTERFEIT PRODUCTS TO THEIR CUSTOMERS AND THEY HAVE SIMPLY CHOSE NOT TO RESPOND.**
5. We are a registered vendor of Walmart.com, which is mandatory to challenge counterfeit products being sold on their platform.
6. Our usual authentication process was to tell accounts that if it doesn't say sold by MacuHealth then it's a counterfeit product, which is still true. We do not use distributors, and we do not let any accounts sell our products on 3rd party marketplaces.
7. We are looking at legal action and consumer protection action to get this to stop.

I will keep you updated as new information is available.

If one of your patients bought a counterfeit and was not able to get refunded by Walmart.com, please contact our customer service at (866) 704-0845. Please ask the patient for the bottle and a copy of their invoice.

More to come

Thanks



Frederic J. Jounet
Founder and CEO
MacuHealth